

GrandCapital CG

Withdrawal Policy

The Company will implement withdrawals of Client funds upon the receipt of an application for withdrawal made via the Company's website.

The client accepts that withdrawal of any part of the funds shall be concluded using the same transfer method and the same remitter as the one which the Company originally received the funds from; under such circumstances, the Company shall return the part of the Funds requested net of any transfer fees or other charges incurred by the Company. The Company reserves the right to decline a withdrawal request of the Client asking for a specific transfer method and the Company has the right to suggest an alternative.

Upon the Company receiving an instruction from the Client to withdraw funds from the Client Account, the Company shall process the withdraw request within one (3) Business Day, if the following requirements are met:

a. the withdrawal instruction includes all necessary information (including but not limited to):

- Account No
- Amount
- Currency

b. the instruction is to make a transfer of funds to the account of the Client where the funds were deposited from initially

c. At the moment of payment, the Client's Free Margin exceeds the amount specified in the withdrawal instruction including all payment charges.

IMPORTANT NOTE: If the client's free margin is not enough to cover the requested *withdraw*, all open positions will be closed and the remaining balance will be sent to the client.

Withdrawals will only be affected towards the Client. The Company will not process withdrawals to any other third party or anonymous account.

The Company reserves the right to request additional information and/or documentation to satisfy itself that the request is legitimate. In addition, the Company reserves the right to reject such a request if it deems that this may not be legitimate. The client accepts that under such circumstances there may be a delay in processing the request.

All payment and transfer charges will be borne by the Client and the Company shall debit the Client Account for these charges.

The Company does not charge any fees for client deposit but will charge 50\$ /50 €

withdrawals. Transfer of funds between clients' accounts

The client may transfer funds between accounts via our website automatically, by logging onto the website and selecting "transfer funds" option.

In the case where the client chooses not to use the website to do so, the client needs to submit a signed instruction letter to the company's back-office department requesting the transaction.

The company, at its sole discretion, has the right of rejecting such request if it deems necessary. Should you require any further information and/or have any questions about the Policy please direct your request and/or questions us.

Registered Company at Beachmont Business Centre,
239 Kingstown, St Vincent and the Grenadines,
Registration 26398 BC 2021